# Terms and conditions of Maeda Coffee Co., Ltd.

## Established in April 2022

Maeda Coffee Co., Ltd (hereinafter referred to as Maeda) has established the following rules and regulations regarding the provision of food and beverages in the Kyoto international conference center.

#### (Use of Food and Beverage)

Article 1: The rules and regulations for the use of the building shall take precedence over the rules and regulations and use of the Kyoto international conference center.

### (Acceptance of these terms and conditions)

Article 2: The date of confirmation of these Terms of Use, etc., and the date of request for quotation order, etc., by e-mail, telephone, etc., shall be deemed as the date of agreement.

#### (Payment)

Article 3: After the event, we will close at the end of the month and send you an invoice. Please make payment by the data indicated on the invoice.

## (Change of Order Quantity)

Article 4: Change in the quantity of food and beverage reservations will be accepted until the following dates for each reservation. However, changes may not be accepted depending on the contacts of the order and the nature contact us for details.

Drink······up to 3 days before offering Refreshment·····up to 3 days before offering Food······up to 5 days before offering

#### (Cancellation Charge)

Article 5: In the event of cancellation of a food and beverage reservation, the following cancellation charges and costs incurred up to that point will be charged. Cancellation up to 7 days before the reservation date: 100% of the reservation charge and the actual costs of subcontracted products.

#### (Damage Compensation)

Article 6: 1. If a guest stains, damages, or breaks the carpet, walls, ceiling, or tableware while using the venue, the guest will be required to compensate for the damage depending on the extent of the damage.

- 2. In the event that a customer's clothing is soiled or injured or damaged due to our professional negligence, we will compensate the customer for the laundry or damage according to the extent of the damage. However, in the event of such a situation, compensation will only be made if the guest makes a claim on the spot.
- 3. Customers are responsible for taking measures to prevent damage and theft of equipment and other items at the venue. Maeda assumes no responsibility for any accidents involving theft or damage of goods, fixtures, etc., or accidents involving injury to persons, including visitors.

#### (Prohibitions)

Article 7: The following items are prohibited and must be followed.

- 1. Bringing food and beverages into the venue is prohibited by the rules and regulations of the Kyoto international conference center. For products not handled by Maeda, please contact our sales person.
- 2. No food or beverages are allowed to be taken home.
- 3. Activities prohibited by the Kyoto international conference center's rule of use or other laws and regulations are not permitted.

## (Cancellation, etc.)

Article 8: If any of the following items applies to you, we will refuse to provide the products, even if discover this fact after your order has been placed or during the provision of the product. If we refuse to provide a product for any of the following reasons, cancellation charge will be charged in accordance with "Article 5 Cancellation Charge".

The customer has violated these terms and conditions.

If we deem that the customer is likely to act in violation of law or ordinances.

If it is determined that the customer is a member of a crime syndicate, an organization affiliated with a crime syndicate, or a person related to a crime syndicate, or any other anti-social force.

In the event that the customer violates the rule of the Kyoto international conference center.

#### (Force Majeure)

Article 9: We shall be exempt from liability if we are unable to perform our contractual obligations or comply with performance limitations due to natural disasters, war, terrorism, civil strife, riots, government regulations, orders or instructions, strikes, traffic blockages or other force majeures. In the case of a force majeure, we may dissolve the contract by giving written notice to the customer.

#### (Disclaimer)

Article 10: Maeda shall be exempt from responsibility for any damage incurred by the customer caused by the products provided by us without prior notification regarding food allergies, religiously contraindicated foodstuffs, etc.

#### (Handling of Personal Data)

Article 11: personal information provided by you will be used only for the purpose of conducting our business and will not be used for any other purpose. We will not disclose or provide your personal information to any outsider without your consent.

#### (Governing Law and Jurisdiction)

Article 12: 1. The interpretation and validity of these Terms of Condition shall be governed by the laws of Japan.

2. Customer and our company agree to submit to the exclusive jurisdiction of the Kyoto District Court as the court first instance in the event of any judicial disputes arising in connection with these Terms and Conditions.

Maeda Coffee
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