

Food and Beverage Service Infection Prevention Guidelines

(2) Restaurant The Grill

①When entering the restaurant

- A Customers are asked to wear a mask, disinfect their hands with alcohol when entering the restaurant, and wear a mask even when not eating.
- B We do not allow anyone who is unwell with fever or cold symptoms to enter the restaurant or bar.
- C When waiting in line to enter the restaurant, we ask for your understanding and cooperation in keeping enough space between customers to avoid crowding.

②Staff response

- A Staff take their temperature when they come to work, wear a mask, and always disinfect their hands with alcohol.
- B When we takes customer orders, we stands to the side and keeps our distance as much as possible.

③Seats, equipment, etc.

- A We are trying to keep enough space between tables and seats to prevent droplet infection.
- B There are no caster sets, etc. on the table.
- C Equipment that can be touched by customers is regularly disinfected with alcohol.
- D Please eat and drink silently.

④Cashier correspondence

- A Acrylic board is installed at the cashier counter.
- B Cash trays are always used for delivery of money, and direct handovers are avoided.
- C The cash tray and areas around the cash register are regularly disinfected with alcohol.
- D When lining up in front of the cash register, we will guide you to keep enough space.

* The restaurant is a certified restaurant that implements infection prevention measures based on the standards set by Kyoto Prefecture in order to create a safer and more secure environment.